

Working table for identification of challenges and opportunities in the process of integration of persons granted international protection and define responsive actions and implementation timeframes

	Integration Component	Direction	Identified Challenge	Identified Opportunity	Planned action(s)	Timeframes	Actors
1	Education	1. Pre-school education	1. The absence of proper record system and relevant statistics regarding application/enrolment of children granted international protection in pre-school institutions.		Provide additional space for indication of status in registration form MRA to collect the statistics on POCs who are in need of pre-school education after incorporating additional space for indication of need for pre-school education of PoC children (in the registration form of the Integration Center).	2019	Tbilisi City Hall; Municipalities Ministry of Refugees (MRA); Integration Center
			2. POCs not necessarily aware about procedures and practical steps including location of schools etc. involved with regard to enrolment of children into pre-school education.		MRA through integration Center to enhance awareness raising on pre-school education among the POCs.		Ministry of Refugees and Accommodation Partner: UNHCR

		2. School	1. School-age children residing outside Tbilisi have no access to Georgian language learning program (most likely the need for establishment of program will be identified, particularly in Kutaisi, Batumi and Martkopi)		Based on the information provided by the MRA, in case of demand/interest for the courses in the regions, the program could be extended to other regions outside Tbilisi;		Ministry of Education and Science; Ministry of Refugees
			2. Georgian language learning program is available only at the one public school in Tbilisi located at the outskirts of the city thus making it difficult for some beneficiaries to access it.		To discuss the transportation issue of those children eligible/interested to attend the courses with the donor organization or discuss extension of this programme to other areas that are populated by POCs (in case the need for extension is identified)		MRA; Ministry of Education; Partner: UNHCR
			3. Intake for Georgian learning program takes place twice per year. While the date for the registration as an asylum seeker and the starting period of the Georgian language learning program do not always coincide, the waiting period for the enrolment in the forthcoming course might be quite long	The enrolment dates for the program coincides with the beginning and ending of academic year for schools, so that children have opportunity to continue their studies without taking a long gap; The dates are therefore regulated under legislation.			Ministry of Education and Science
				4. The opportunity to generate an individual curriculum for the student in accordance with the	To inform the target group representatives about given opportunity in Integration Center	2018	Ministry of Refugees (Integration Center)

				National Curriculum guidelines			
				5. In case of need, training/re-training of teachers on the issues of cultural sensitivity;	To research/identify the need for the necessity for training/re-training of teachers on the issues of cultural sensitivity		National Agency for Teacher Professional Development GeoStat
		3. Vocational education/qualification enhancement	1. Low level of awareness among persons granted international protection regarding opportunities for vocational education		Planning and implementation of awareness raising activities	2018-2019	Ministry of Refugees (Integration Center) Ministry of Education and Science
			2. Low level of awareness among persons granted international protection on professional training / retraining programs (about Worknet)		Planning and undertaking of awareness raising activities	2018-2019	Ministry of Refugees (Integration Center) Ministry of Labour, Health and Social Affairs;
			3. The obstacles for registration on 'Worknet' due to language barrier		Integration Center will assist/coordinate persons granted international protection to register on 'Worknet' Integration Center in collaboration with MOLHSA to also consider referrals to Social Agencies (69) that are dealing with employment.	2018-2019	Ministry of Refugees (Integration Center) Ministry of Labor, Health and Social Affairs;

		4. Recognition of formal/informal education & skills	1. Common challenge - recognition of the degree without having certificates or other relevant documentation for persons granted international protection		Generation of mechanisms for the degree recognition procedures of PoCs; Due to the specificity of the issue, involvement of the Ministry of Refugees in the process of elaboration for appropriate mechanisms;	December 2018	National Center for Educational Quality Enhancement Ministry of Refugees
			2. The absence of proper records and statistical information about the number of applicants (particularly PoCs) for the degree recognition application		To provide additional space that indicates the status of a person (i.e. refugee, humanitarian etc.) upon creation of an online application form	March 2019	National Center for Educational Quality Enhancement
			3. Persons granted international protection have no access to service on recognition of informal education		MRA and MOE to further analyse the challenges towards finding a solution.	2019	National Center for Educational Quality Enhancement Partner: UNHCR
		5. Tertiary		1. Possibility to take the Georgian language preparatory course for further studies for Bachelor's degree	Planning and implementation of awareness raising activities	2019	Ministry of Refugees (Integration Center) Ministry of Education and Science
		6. Georgian language learning program	1. There is no regional accessibility to Georgian language learning programs for adults.		To identify the need for establishment of Georgian language courses in specific regions and accordingly elaboration on finding free space for the given purpose		LEPL Zurab Zhvania School of Public Administration; Public Services Development Agency

					Opportunity to use space of Community Centres (under PSDA) to hold classes		
			2. Asylum seekers have no access to Georgian language learning program		<p>Integration centre to provide the given service for asylum seekers</p> <p>In the process of drafting State Budget for year 2019, MRA will support the increase of funding/budget for LEPL Zurab Zhvania School of Public Administration and Integration Center so that they can undertake additional responsibilities (regarding teaching language to asylum seekers).</p>	2019	<p>LEPL Zurab Zhvania School of Public Administration;</p> <p>Ministry of Refugees;</p> <p>Ministry of Finance</p>
		7. Educational programs / manuals		1. Content modification of civic education curriculum and textbook so that it can be adjusted for persons granted international protection	Based on the specificity of the target group, MRA will be involved in the process	2019	<p>LEPL Zurab Zhvania School of Public Administration;</p> <p>Ministry of Refugees;</p>
				2. Elaboration of Georgian history textbook fit to specificities of the target group (i.e.to persons granted international protection)	Based on the specificity of the target group, MRA will be involved in the process	2019	<p>LEPL Zurab Zhvania School of Public Administration;</p> <p>Ministry of Refugees;</p>

2	Economic integration	1. Employment opportunities		1. Access to professional counselling and career planning services	Group Consultations for persons granted international protection by the Ministry of Health in collaboration with Integration Center will be held	2018-2019	Ministry of Labor, Health and Social Affairs; Ministry of Refugees (Integration Center)
				2. Preparation activities for PoCs to get engaged in employment forum/career fair organized by the Ministry of Health	Formation and establishment of beneficiaries' professional profiles for employment forums by Integration Center	2019	Ministry of Refugees (Integration Center) Ministry of Labor, Health and Social Affairs
			3. Low awareness and lack of interest regarding persons granted international protection as a new target group among potential employers		Preparation and monthly delivery of professional profiles of PoCs to the Ministry of Labor and Employers Association Promotion and enhancement of cooperation with specific business representatives for the specific regions (by Employers' Association)	2018-2019	Ministry of Labor, Health and Social Affairs; Georgian Employers Association Ministry of Refugees (Integration Center)
		2. Business/Entrepreneurship opportunities	1. Access to micro and small entrepreneurship funding for persons granted international protection (for individuals)		Possibility to include persons granted international protection in target group for 2019	2019	LEPL Entrepreneurship Development Agency of the Ministry of Economy and Sustainable Development

				2. Opportunity to get a loan in order to start/develop businesses as a legal entity registered in Georgia	Integration Center to Inform PoCs about the opportunity	2018-2019	Ministry of Economy and Sustainable Development / Produce in Georgia, MRA, Integration Center
		3. Access to banking services	1. Barriers related to the money transfers form the families and/or obstacles to receive pensions from the countries origin, inability to open accounts in foreign currency;		To inform persons granted international protection about the possibility to contact the National Bank's customer service/hotline (Particularly the Consumer Protection Division)	2018-2019	Ministry of Refugees; the National Bank
			2. Limited access to banking services for the persons granted international protection on an individual basis		To inform persons granted international protection about the possibility to contact the National Bank's customer service/hotline (Particularly the Consumer Protection Division)	2018-2019	Ministry of Refugees; the National Bank
			3. Lack of records and statistics about number of Persons granted international protection who have addressed the National Bank of Georgia for different services		To discuss the possibility to identify and keep record about the status of person upon their application to certain services of the bank	2019	the National Bank Ministry of Refugees;
	3. Health care	1. Access to different health-care benefits		1. Access to state healthcare programs	Access to Hepatitis C Program will be allowed since 2019	2019	Ministry of Labor, Health and Social Affairs
				2. Screening of asylum seekers to identify epidemiological diseases (For persons who are registered as asylum	Gather information about provider medical centres; refer beneficiaries to the provider clinics;	2019	Ministry of Labor, Health and Social Affairs

				seekers, the examination on TB is free of charge, after having acquired a consent on the need for test from the ‘family doctor’)	Collaboration with the Center for Disease Control		Ministry of Refugees
				3. Access to municipal healthcare programs for persons granted international protection	Additional with Tbilisi City Hall for further collaborations	2018	Tbilisi City Hall; Ministry of Refugees
			4. Asylum-seekers have to provide certificate on TB in order to get registered with the MRA, while the test is not free of charge (similar to the citizens)	MRA to look into the possibility to assist vulnerable PoCs to cover the examination expenses within frameworks of UNHCR funded project.			Ministry of Refugees Partner: UNHCR
		2. Awareness raising of medical institutions	1. Informing of medical institutions regarding the rights of persons granted international protection and their rights to access healthcare services		Planning and implementation of awareness raising activities	2018-2019	Ministry of Labour, Health and Social Affairs Ministry of Refugees
		1. Social allowance/subsistence allowance	1. Barriers in the relevant criterion regarding the eligibility to receive “social package” for persons granted international protection – i.e. PoCs have to distribute a document certifying that they are not receiving any assistance/pension in their countries of citizenship, due to specific nature of the group		Initiation and discussion about responsive actions/changes regarding the barriers	2019	Ministry of Labour, Health and Social Affairs; Ministry of Refugees
4	Social care			2, Persons granted international protection have access to social	Coordination among relevant state agencies regarding the subject of	2019	Ministry of Labour, Health and Social Affairs;

				assistance for vulnerable groups	eligibility of PoCs to social assistance services Integration n Center informing target group representatives about possibility		Ministry of Refugees (Integration Center)
				3. Access to municipal programs for persons registered in Tbilisi municipality	Additional meetings for coordination with Tbilisi City Hall	2018	Tbilisi City Hall; Ministry of Refugees
		2. Accommodation/ shelter		1. Opportunity for accommodation and for supervision for persons with the need of constant supervision (a person with disability, a person with various serious illnesses, etc.)	Coordination and meetings with relevant actors to elaborate on the form of collaboration.	2018-2019	LEPL Social Services Agency (Community Organizations) Ministry of Refugees
				2. Opportunity to place PoCs in Tbilisi City Hall shelters	Additional meetings for coordination with Tbilisi City Hall and elaboration of the forms of cooperation	2018-2019	Tbilisi City Hall Ministry of Refugees
		3. State pensions	Barriers in the relevant criterion regarding the eligibility to receive state pensions for persons granted international protection – i.e. PoCs have to distribute a document certifying that they are not receiving any assistance/pension in their countries of citizenship, which is not possible due to the specific nature of the group		Initiation and discussion about responsive actions/changes regarding the barriers	2019	Ministry of Labor, Health and Social Affairs Ministry of Refugees

5	Free movement	1. Recognition of travel documents of PoCs by consular representatives of foreign states in Georgia	1. Challenges/obstacles related to the recognition of travel documents of persons granted international protection by foreign consulates in Georgia		Ministry of Refugees to inform the Ministry of Foreign Affairs about the challenges in this direction	2018	Ministry of Refugees Ministry of Foreign Affairs;
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